

Financial Assistance Program Summary

Our Financial Assistance Program helps patients get emergency and/or medically necessary care. It does this by giving eligible patients a discount on their bill.

What is the Financial Assistance Program?

- We give you a discount (between 100% and 50%) on emergency and/or medically necessary care.
- If you don't have insurance, the discount is from what we bill people with insurance, on average (AGB).
- If you have insurance, the discount is on the amount of the bill that insurance doesn't pay.

Who can get the Financial Assistance Program Discount?

- Your income must be below the income limits below. If your income is over the income limit, you can still get help if your bill is more than 20% of your household income. If you get help due to this, your bill may be reduced to 20% of your household's income.
- Your savings must be below the resource limits. Your house and car do NOT count as resources. Cash, savings, stocks or bonds do count as resources.

| 2020 Financial Assistance Program Income Limits | | | |
|---|---|-------------------------|--------------|
| Household Size | Up to 300% of the Federal Poverty Limit ("FPL") | 301%-400% FPL | 401-500% FPL |
| 1 | \$38,280 | \$51,040 | \$63,800 |
| 2 | \$51,720 | \$68,960 | \$86,200 |
| 3 | \$65,160 | \$86,880 | \$108,600 |
| 4 | \$78,600 | \$104,800 | \$131,000 |
| 5 | \$92,040 | \$122,720 | \$153,400 |
| 6 | \$105,480 | \$140,640 | \$175,800 |
| 7 | \$118,920 | \$158,560 | \$198,200 |
| 8 | \$132,360 | \$176,480 | \$220,600 |
| Discount | 100% | 75% | 50% |
| 2020 Liquid Asset (cash, stocks, bond, etc.) Limit* | | | |
| Single: \$7,860 | | Couple: \$11,800 | |

*Based on 2019 Medicare Low Income Beneficiary Asset Limits

When does the Financial Assistance Program discount start?

- Your discount goes back 240 days before the approval date and continues forward for one year.

How do I apply?

- Fill out an application and submit the required documents
- Mail, email or drop-off the finished application and required documents to:
Rutland Regional Medical Center
Financial Counseling
160 Allen Street
Rutland, VT 05701
patientaccounts@rrmc.org

How will I know if I've been approved for help?

- You will get a letter explaining how much your discount is. The letter will also say how long the discount lasts. If you are approved, you may apply again after your discount ends.

Where can I get an application?

- Get a free application from the Financial Counseling office on Rutland Regional's 1st Floor.
- Get a free application by mail by writing the Rutland Regional Financial Counseling office.
- Call 802.747.1648.
- Visit <http://www.rrmc.org/patient-visitors/paying-your-bill/financial-assistance/>.

Need help?

- Visit our Financial Counseling office on the 1st Floor to speak with a counselor for free help filling out the application.
- You can also call the Financial Counseling office for help at 802.747.1648.

Need more help?

- We provide free aids to help deaf people and those with disabilities to communicate with us. We offer sign language interpretation and written information in other formats.
- We also provides free language services to people whose preferred language is not English. We offer interpreters and written information in non-English languages.
- If you need either of these things, call us at 802.747.1648.