MPages Reach

MPages Reach is a new tool that allows RRMC to share health information with our community practice partners. Built upon the lessons learned from previous tools such as WebConnect or PowerChart Read-Only, MPages Reach is a simplified tool that is easier to access and more convenient to view patients’ health information.

MPages Reach is Web-based, which means that you can access the tool through the same browser that you use to view items on the Internet. In order to take advantage of the new and very easy-to-use MPages Reach, your Internet browser must be on a minimum version.

The following guide will help you identify what Internet browser you use as well as what version of your browser is currently running.

**Not sure about the Internet browser you use?**

See the table below:

<table>
<thead>
<tr>
<th>If you click the following icon to access the Internet...</th>
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</thead>
<tbody>
<tr>
<td><img src="image" alt="Internet Explorer" /></td>
<td><img src="image" alt="Firefox" /></td>
<td><img src="image" alt="Google Chrome" /></td>
<td><img src="image" alt="Apple Safari" /></td>
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<td>...then you use <strong>Internet Explorer</strong>.</td>
<td>...then you use <strong>Firefox</strong>.</td>
<td>...then you use <strong>Google Chrome</strong>.</td>
<td>...then you use <strong>Apple Safari</strong>.</td>
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<td>What version should you be on?</td>
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<td>What version should you be on?</td>
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<tr>
<td>At least 9.0</td>
<td>At least 3.5</td>
<td>Not specified</td>
<td>At least 5.0</td>
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</tbody>
</table>

**NOTE:** If your browser version is lower than indicated above, please contact your office’s computer support.

**Not sure what version your browser is running?**

It is not difficult to determine your Internet browser’s version. The following pages show you the quick three-step process to view the version of your browser.
Internet Explorer

1. Open Internet Explorer by clicking the 🌐 icon

2. On the Menu Bar, click the Help 🛠️ button. Select About Internet Explorer. (Figure 1)

3. The version number is located on the splash screen that appears. (Figure 2)

**Internet Explorer 6.0**

**Internet Explorer 7.0, 8.0, and 9.0**

![Figure 1](image1.png)

![Figure 2](image2.png)
Firefox

1. Open Mozilla Firefox by clicking the icon.
2. On the Menu Bar, click Help and select About Mozilla Firefox. (Figure 3)
3. The version number is located on the splash screen that appears. (Figure 4)
1. Open Google Chrome by clicking the icon.
2. On the Menu Bar, click the **Settings** button and select **About Google Chrome**. (Figure 5)
3. The version number is located on the splash screen that appears. (Figure 6)
1. Open Safari by clicking the 🟡 icon.
2. On the Menu Bar, click **Safari** and then select **About Safari**. (Figure 7)
3. The version number is located on the splash screen that appears. (Figure 8)